



OUR MISSION

Established in 1985, Warren County Telecommunications has evolved into a 24/7 technology support provider for our customers in the public safety and government communities. With expertise in secure Data and Radio Systems, Public Safety Applications, Telephone, Training, and Administrative Support, we strive to provide reliable solutions that are in alignment with Warren County initiatives and leadership goals.

In support of this mission, we will:

- Partner with our customers to understand their needs.
- Provide leadership, planning, and training
- Demonstrate technical and operational ex

OUR VISION

Warren County Telecommunications will be recog County's mission and goals.

OUR CORE VALUES

Our Core Values drive and guide us as we serve

- Collaboration: We are dedicated to a constructive, team-oriented environment, gathering varied building effective partnerships.
- Continuous Improvement: We strive for operational excellence through the on-going developmen
- Innovation: We encourage creative and critical thinking.
- People: We respect, care for, and actively listen to our coworkers and agencies.
- Service: We push our limits to provide consistent, agile, reliable, and accessible services to all.
- Transparency: We maintain open communications and ethical business processes to be account

OUR DECISION CRITERIA

1. Is it good for Warren County?
2. Is it good for our Public Safety Agencies?
3. Is it good for our Tax Payers?

[CLICK](#) to experience the Radio Template Search feature



www.WarrenCountyTelecom.com



CLICK THE COLLAGE to visit our Facebook post celebrating Paul Bernard's 30 years of service! And leave a comment on the post with your favorite memory of PB!

[July] Monthly Reports

CAD: <https://warrencountytelecommunications.sharefile.com/d-sbcc6428dc354ee59>

RADIO: <https://warrencountytelecommunications.sharefile.com/d-sc599ab3c3b547d7b>

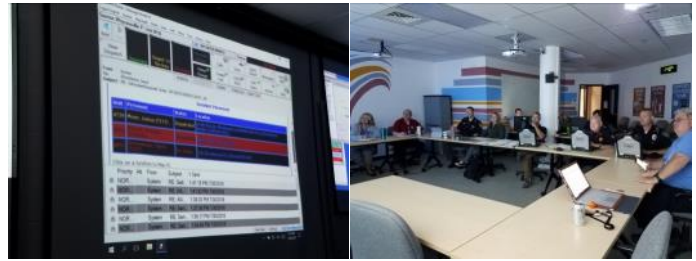
911-Phone: <https://warrencountytelecommunications.sharefile.com/d-seed07cd7a154db6b>



#ProjectTriTech

Agencies are attending 1-on-1s with Telecom to fine tune their presence in CAD. Below is the end-goal for each agency to be comfortable signing off on.

	Topic to Review
1	Vehicle Manager: Confirm that each unit for your department is entered into CAD correctly and that the resources and capabilities are correct. Also confirm which units you would like to "share" with other agencies so they can be used in their tables.
2	Response Plans Manager: Confirm that your Response Plans are built and that they meet your agency's needs.
3	Response Area Builder: Confirm that your Response Plans are tied to the correct Incident Type for each response zone.
4	Test Response Plans: Confirm that your tables are pulling the desired units for each response plan and Call Type.
5	Personnel Manager: Confirm that the users needed for your department are set up correctly and able to log in and access the needed items.
6	Paging: Confirm there are no changes needed for your department's paging setup and test, if needed, that the changes were made correctly.
7	Browser: Confirm users with access are able to log in to the Browser Tool.
8	Mobile Layout: Confirm that your mobile layout is how you requested and is fully functioning.
9	Case Number: Confirm that the format is correct.
10	Response Number: Confirm that the format is correct.
11	Global Settings: Confirm that you received and reviewed the global settings.



Law & Fire reps have been working tirelessly to design the Mobile CAD view for users.

Up Next:
 August 29: LAW Mobile Workshop #5
 November 13: Mobile Train-the-Trainer

Radios in Action! When agencies from FOUR counties converge on a massive house fire, it's imperative to their safety and the success of the ground operations that communications are on point!

- KNOW YOUR RADIO: how do you navigate the ZNUP/ZNDN buttons and channel selector knob? See if your ABC switch is quick-access to Zones A,B,C.
- KNOW YOUR TEMPLATE: what talkgroups are in your radio?
- KNOW YOUR LIMITS: How far from home base can you travel on a certain talkgroup? This Strategic Roaming describes that!



Wayne Township Fire Department @WTFD91



Thanks for the departments that help with yesterday's structure fire on N Waynesville Rd. Very challenging fire that was well advanced, tough driveway, and no water supply. Tanker shuttle and manpower provided by numerous Warren County, Greene County, Clinton County and Montgomery County Fire Departments. Would like to thank the neighbors that live close by that provided water and Gatorade.



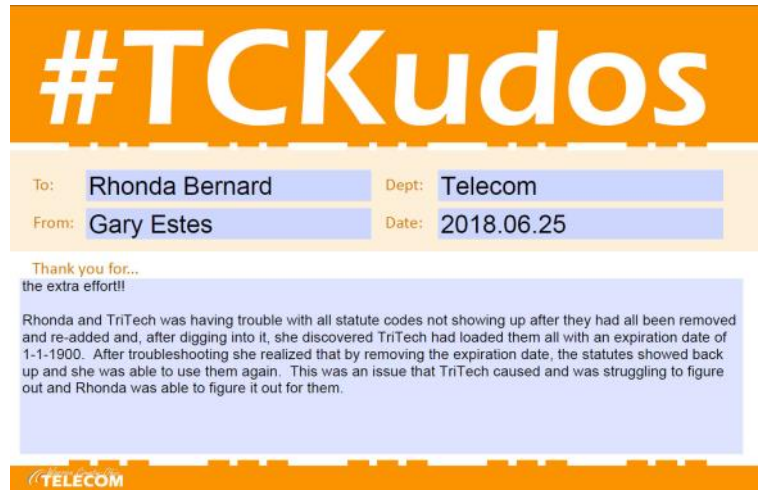
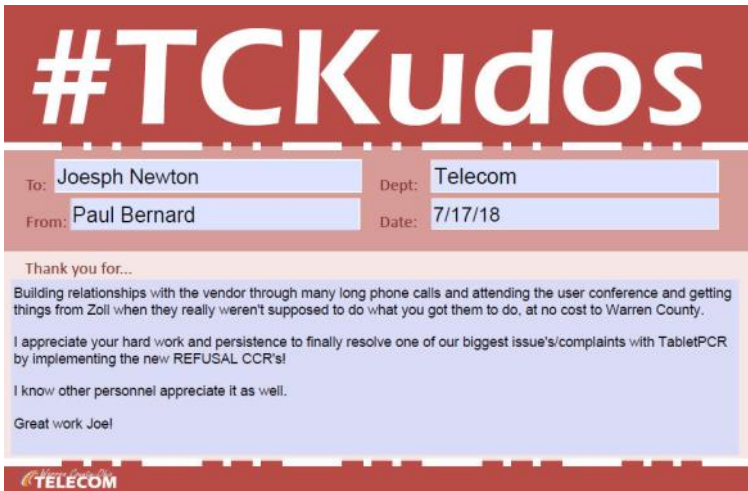
Matt Hannigan, Chris Hertel and 136 others 24 Comments 70 Shares

Like Comment Share

Paul Scherer With the multiple different agencies from 4 different counties all radios communications worked great on the MARC's radio system 15h



You can send and receive #TCKudos [straight from our website!](#)



Mr. Cepin,

I am very tired right now, so for the life of me I can't remember your technician's name who helped us out with the MDC problems overnight. Regardless, his assistance was very timely and thorough last night. As a matter a fact, a real life situation played out only about an hour after he got to working on the problem, where his timeliness enabled me to use the MDC (and by extension LEADS BMV photos) to beat a suspect at the "name game" last night.

Shortly after 0300hrs, after he did whatever he did to get us back up, I came across a suspicious vehicle in Franklin Township with plates belonging to another vehicle. Upon identifying the passenger, she provided a false name and date of birth. I knew she was lying when the purported 20 year old did not know the numerics of her address, where she has been "living at for one month." Thanks to having the MDCs up and running I was able to use the BMV photos and verify she was lying about her identity. If I was to only rely on checking her via the radio, I would not have been able to put her in jail for her no-bond, Probation Violation Warrant on an original charge of Aggravated Trafficking in Drugs. I also would likely not have known the plates did not match the vehicle.

Your technician's quick work made this arrest possible! I want to thank you and your technician for being our "6th Deputy" on 1st Watch last night!

Very Respectfully,

Sgt. Roy W. McGill III
Warren County Sheriff's Office
County Road Enforcement



SCHOOL EMERGENCY BUTTON TESTING!

August means testing of the 58 school buildings in Warren County with a MARCS-in-Schools Emergency Radio. School administrators are encouraged to test with multiple staff members and distribute the Telecom-produced overview PowerPoint with all staff.

- July 16th: Lebanon PD Officer Short—Radio
- July 24th: Mason PD Officers Werner, Byrd, and Robbins—Telecom Suite
- July 26th: Juvi Probation Officers Gunther and Byrge— Radio
- August 1st: SO Corrections Officer Dunnom—Radio
- August 1st: WCSO Deputy Cotton—Radio
- August 14-16: Union Twp Fire Radio Refresher, 3 shifts



RELIABILITY ENHANCEMENT

Mobilcomm recently completed a microwave link between Snider <-> ODOT and ODOT <-> Manchester towers. This replaces a less reliable link that previously ran from Snider to Manchester, helping our tower sites stay online in the event of fog and inclement weather. The long-term goal is isolation between our vendors who ride the microwave links on our system; each with their own “lane to drive”.



Annual maintenance on the radio system is still scheduled for August 22—September 5th. Each tower may go offline; portable coverage in a down tower’s area will likely be affected.

Team Member Spotlight



Jimmy Hollin

since April 2016 Telephone Technician III

I Chose to Work for Telecom because...

it's very similar to what I used to do in the Marine Corps. It's something that I'm not only good at, but I also enjoy doing it. I can still expand my knowledge and continue growing in my career and position here.

What I Like About Working for Telecom / the County is...

my work family. They are the ones who really make work enjoyable and a place where I can spend my entire working career. I also enjoy the work I do and I'm not just saying that. I like being able to put my skills to good use but also having good mentors to look up to and learn from.

My Job Duties include... *Programming and installing phones for the ShoreTel phone system. I also maintain our Nortel phone system and any analog phones. Maintain a record of all county extension and where they are located. Installing new data drops and analog lines when needed and testing those lines to make sure they are up to Telecom standards. Helping to maintain and fix any problem that might occur with the 911 system. I also help other departments in Telecom wherever I can assist.*

